Advanced Consulting Group Nationwide Retirement Institute® Overview of Long-term Care in America - 2024

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Important Things You Should Know

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Agenda



- LTC industry updates
- What is happening with state and federal legislation tied to LTC
- Understanding Benefit Models
- Claims and the HIPAA per diem
- Timing, cost and value of a purchase
- Addressing affluent clients

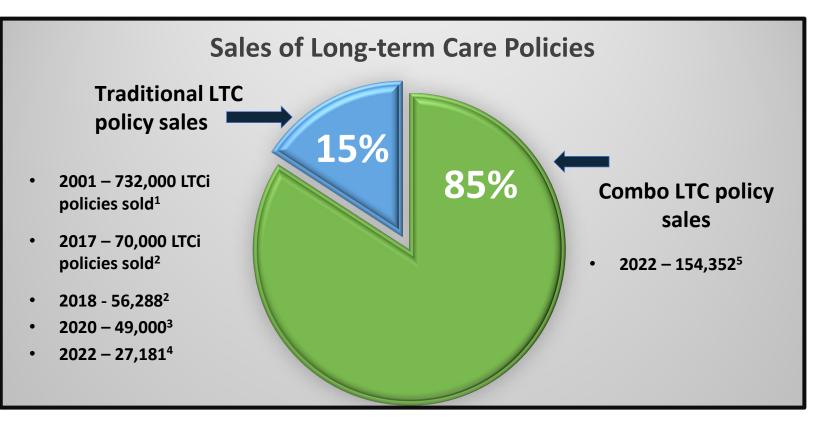


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The Shifting Market

What Happened in 2021?

- In 2021, WA Cares Fund resulted in a dramatic rise in policies sold, but out of proportion to premium.
- With traditional LTC policies
 - there was a 44 times increase in policy sales
 - but only a 12 times increase in premium.
- In 2021....
 - 70% of traditional policies were sold in WA
 - 60% of Hybrids and LTC Riders were sold in WA



Many combo products today can offer:

- guaranteed premiums and benefits
- No risk of "use it or lose it"

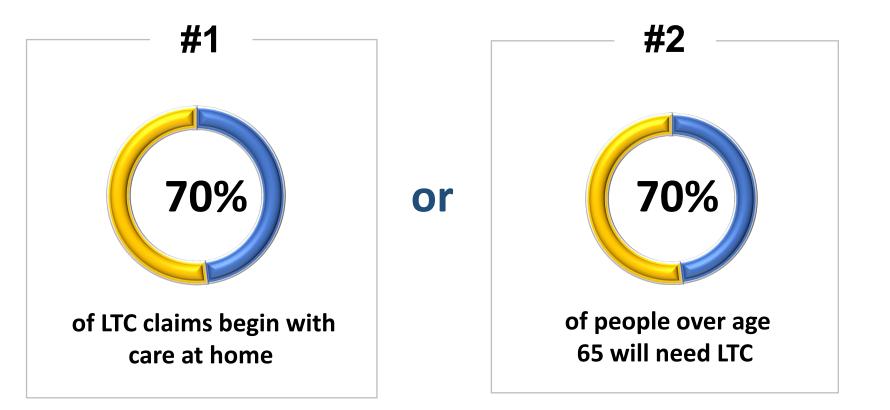
¹AHIP Study 2015 (historical data)- Claude Thau ²American Association for Long-Term Care Insurance, March 2019 ³LIMRA Newsroom – August 5, 2021

⁴Claude Thau, Society of Actuaries, Feb. 2024

⁵2022 LIMRA Combination LTC Sales Report. This includes charged for chronic illness riders

Long-term Care Basics

Which statistic below do you think is true?



The Answer Is

73% of LTC claims begin with care at home¹

56%

percentage of people aged 65 plus that will need LTC..... that's still a lot of people²

7%

percentage of people aged 50 and older that have LTC coverage

¹American Association for Long-Term Care Insurance, 2022, <u>www.aaltci.org</u>

²"ASPE Research Brief, Long-Term Services and Supports for Older Americans: Risk and Financing, 2022", August 2022
³Forbes Health "What is Long-Term Care Insurance"- Elaine Shelly, 2/20/2024

Home Health Care Increased by **40%** post-Covid¹

Home Health Care – even a stronger story



- Claims are changing
 - Pre-Covid, Home Care hovered around 52% 54%¹
 - Home Care has continued to rise since COVID, not decline²
 - Assisted living now exceeds nursing home care
 - Nursing home utilization is not expected to return to pre-pandemic levels³

¹ Historical reference: American Association of Long Term Care Insurance Study, April 2018

- ² American Association for Long-Term Care Insurance, 2022, <u>www.aaltci.org</u>
- ³ 2023 Senior Living Industry Pulse, plante moran Living Forward report, 2023

Effects of the Pandemic on Cost of Care

	Long-term Care inflation over last few years	2020 ¹	2021 ²	2023 ³				
	Homemaker Services	4.44%	10.64%	7.1%				
	Home Health Care Aide	4.35%	12.50%	10%				
	Adult Day Care Services	-1.33%	5.41%	5.56				
	Assisted Living Facility (ALF)	6.15%	4.65%	1.4% -	→ since 2021, ALF costs have risen a total of 18.9% ³			
	Nursing Home – Semi-private Room	3.24%	1.96%	4.4%				
	Nursing Home – Private Room	3.57%	2.41%	4.9%				

Drivers in current cost increases:

- Inflation was top factor, particularly for ALFs and Adult Day Care
- Shortage of skilled workers, particularly for homecare services and nursing homes
- Wage pressures
- Regulatory changes
- Supply and demand

¹Genworth 17th Annual Cost of Care Survey - Dec. 2, 2020 ²Genworth - Cost of Care Trends and Insights - Feb. 7, 2022 ³2023 Genworth Cost of Care Survey – March 12, 2024

The Changing Face of Informal Caregivers

Change in Percentage of Caregivers from Each Generation

	2015	2020	Trending
Generation Z (born 1997 or after)		6%	Up
Millennial (born 1981 to 1996)	23%	23%	No change
Generation X (born 1965 to 1980)	25%	29%	Up
Baby Boomers (born 1946 to 1964)	39%	34%	Down
Silent/Greatest (born 1945 or earlier)	13%	7%	Down

Boomers are still the most predominant generation of caregivers, but are transitioning to becoming the cared-for

Challenges of Informal Caregiving



(\$)

\$50K

25%

25% of informal caregivers are **sandwich caregivers** who care for a parent or other elder while also raising children. They average just 41 years old.¹

Millennials are more likely than other caregiving generations to also be working, yet many earn lower incomes.² \$50,000 or less is the

household income for majority



53%

53% of informal caregivers say they had **no choice** in taking on the caregiving role³

LTC Legislative Updates

Who may be next to follow Washington?

Massachusetts

New Hampshire

New Mexico

North Dakota

Pennsylvania

Michigan

Oregon

Vermont

Utah

States to watch are.....

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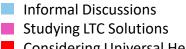
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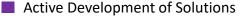
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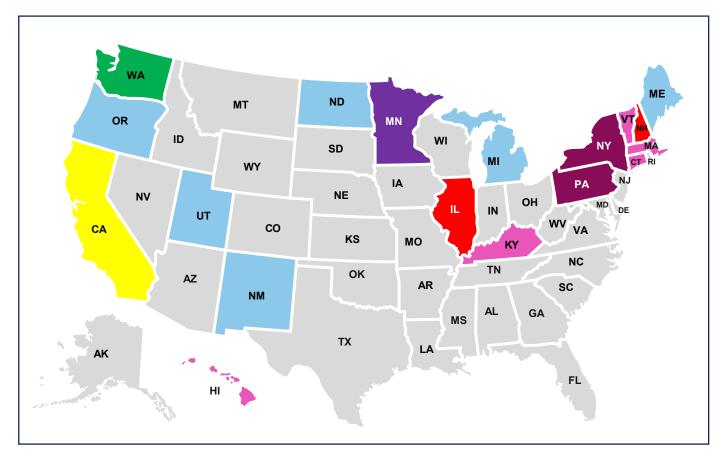
- Washington
- California
- Minnesota
- New York
- Connecticut ٠
- Hawaii ۲
- Illinois ۲
- Kentucky
- Maine

No Current Action Active but in danger **Bill Proposed Report with Legislature**



- **Considering Universal Health Care**
- Previous bills, not passed





This list is not necessarily complete. States shown are at various levels of consideration which could change at any time

Summarizing Potential for States to Implement a LTC Tax

Nationwide'

- WA Cares Fund (Long-Term Services and Supports Trust Program)
 - 0.58% now being taken from employee paychecks
 - Program in danger Initiative 2124 would make program optional

California

- Final report on the Task Force's 5 options are now with the legislature and governor
- Nothing will be proposed in 2024 deadline to propose bills has passed as of Feb. 16th, 2024

• New York

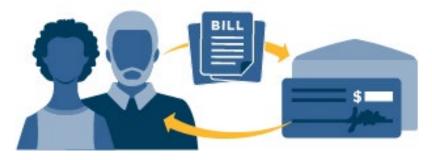
- Bills proposed looking similar to WA with some improvements
- NY out of session for rest of 2024. Look to see if bills reappear again in 2025
- The opt-out only recognizes traditional LTC insurance, no other LTC product at this time

Minnesota

- Working on a 3-tiered approach and could implement all three over time
- Education
- Medicare Wrapper
- Catastrophic lite LTC program

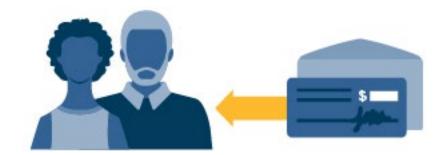
LTC Planning and Product Updates

Understanding LTC Benefit Models



Reimbursement Plans

- Only actual LTC costs are reimbursed
- Bills and receipts must be submitted each month
- Care providers may not agree to do direct billing with insurance company
- Licensed providers generally required
- Non-covered expenses are paid out of pocket
- Less flexibility but may help with money management

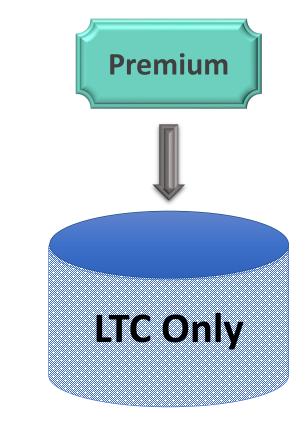


Cash Indemnity Plans

- Full monthly LTC benefit paid to policy owner
- No monthly bills or receipts to submit
- No restrictions on how LTC benefits are used
- 100% of care can be provided by family or other unlicensed care givers
- Alternative care, transportation, prescriptions, etc.

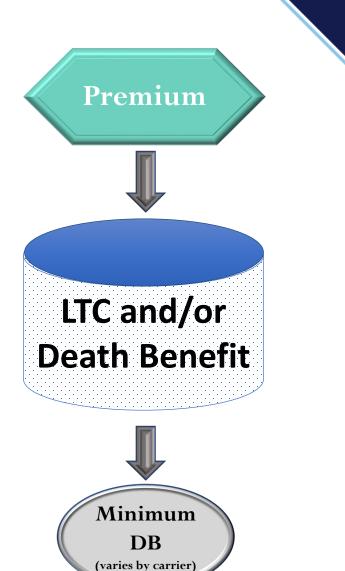
Traditional Long-term Care Insurance

- Covers long-term care only
- For people only wanting LTC coverage and/or on a budget
- May be the most economical solution
- State Partnership policies available
- Cost-of-living adjustment
 - 3% to 5% (simple and compound), CPI
- Generally, only Reimbursement plans available
- Purchases most LTC, possible loss of premiums
- Premiums not guaranteed
 - subject to rate increases
- Life pay premiums often the only option



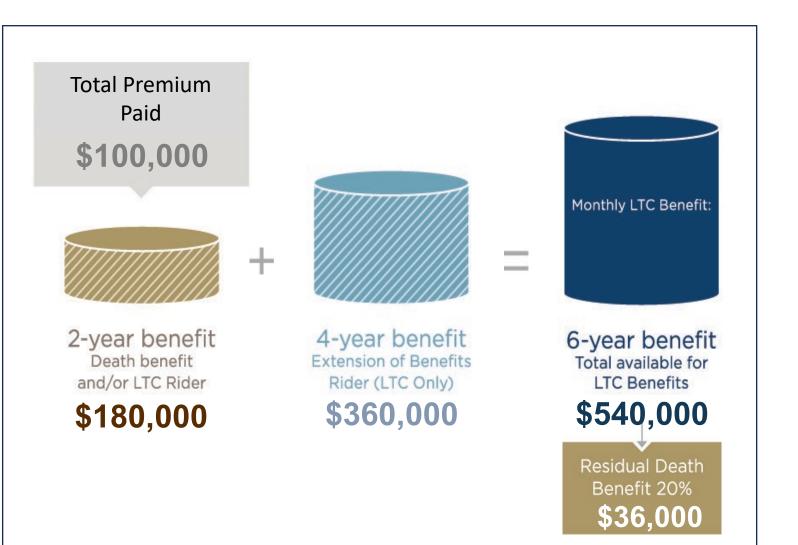
Life insurance with LTC Rider

- Life insurance need (legacy/family protection) and LTC concerns
- Provides leveraged benefit to someone, live or die
- Premiums, LTC/DB can be guaranteed*
- Variety of premium schedules
- Variety of base insurance products
- Substantial death benefit leverage
- Guaranteed minimum death benefit
- Minimal customization (varies by carrier)
- Generally, the least LTC coverage but most death benefit



Linked Benefit Long-term Care Insurance

- Return of Premium Feature (to owner)
- Features more features similar to traditional LTC policies
- Variety of premium schedules
- DB at least \$5,000 to 20% of Specified DB Amt. (varies by carrier)



Annuity with LTC Rider

- Generally, on a fixed annuity product
- Single premium
- For people who are not life insurable but still LTC insurable
- Contract value grows tax deferred
- Contract value doubles/triples to create benefit base for LTC claim
- Provides tax free monthly LTC benefits
- Benefit periods offered vary by company
- Annuity taxation rules apply to death benefit (remaining contract value)
- No "use it or lose it"
- Primarily designed for LTC, not income

2X Benefit 72 \$240,000 maximum 72 monthly Contract **LTC Claim** Maximum Value at triggered benefit of monthly OR Single Premium claim benefits of \$5.000 \$3,333 \$60,000 \$120.000 Standard Preferred Rating Rating

Design shown is a commonly used design policy structure

3X Benefit

\$360,000

The Health Risk of Waiting to Buy

Underwriting Updates – Traditional LTCi & Linked Benefit LTC

There is a health risk to waiting

- Underwriting is more fine-tuned now than in past
 - Waiting comes with the risk in a change in health

Declines are going up

Between 2012¹ and 2021² declines in the Traditional LTCi space

	Under 50	50 - 59	60 - 69	60 - 64	65-69	70-79	70-74
2007 ¹	7%	14%	23% =			45%	
2019 ²	19.4%	21.9%		28.7%	37%		46.2%
2021 ³	12.4% *	20.4%*		30.4%	38.2%		47.2%
	177%	145%					
Increase %	277% (2019)	156% (2019)					

*This anomaly was caused by the unusual number of younger WA applicants wanting exemption from WA Cares Fund

Good news – Declines for linked benefit LTC applicants are 25% to 50%
lower (depending on age) than traditional LTCi³

¹The SCAN Foundation – Long Term Care Insurance Buyers Profiles, Spring 2011 (historical reference)) and American Association for Long-Term Care Insurance study of data from leading traditional LTC insurers. December 2019 ²American Association for Long-Term Care⁶www.AALTCI.org/LTCFacts-2022³Insurance company data

There is also a Financial Cost to Waiting

- The longer you wait
 - The more the policy could cost..... AND
 - The less your LTC benefit may be at claim time if you choose inflation

How Waiting Effects Cost and Benefits on Linked Benefit Policy								
Age	Monthly LTC Benefit at Issue	Monthly LTC benefit at age 80	Annual Premium	Total Premium paid over 10 years				
55	\$5000	3% compound	\$10,469	\$9,841	\$98,410			
60	\$5000	3% compound	\$9,031	\$11,423	\$114,230			
65	\$5000 3% compound		\$7,790	\$14,685	\$146,850			
When inflation may not make sense								
70	\$5000	3% compound	\$6,720 (age 80)	\$21,922	\$219,220			
70	\$7,511	No inflation	\$7,511 (all yrs.)	\$21,922	\$219,220			
70	\$6720	No inflation	\$6,720 (all yrs.)	\$19,613	\$196,130			

This is a hypothetical example, and actual results may vary. The cost/age comparison is based on CareMatters II, female, non-tobacco, couples-rate with a 6-year benefit period, 3% compound inflation and a 10-year premium payment schedule.

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Claims and the History of the HIPAA Per Diem for LTC

Historical HIPAA Per Diem Rates							
1997	\$175	2011	\$300				
1998	\$180	2012	\$310				
1999- 2000*	\$190	2013	\$320				
2001	\$200	2014-15*	\$330				
2002	\$210	2016	\$340				
2003	\$220	2017-18*	\$360				
2004	\$230	2019	\$370				
2005	\$240	2020	\$380				
2006	\$250	2021	\$400				
2007	\$260	2022*	\$390				
2008	\$270	2023	\$420				
2009	\$280	2024	\$410				
2010	\$290						

- HIPAA per diem helps establish formula for tax free LTC benefits
- LTC benefits are tax free, cumulative of all benefits paid for an insured, to the greater of:
 - The HIPAA per diem in year of claim or actual qualifying LTC costs incurred¹
- No justification of expenses are needed if benefits received are equal to or below the HIPAA per diem
 - Any amount received in excess of the IRS limits will be taxed as ordinary income.
- HIPAA per diem usually increases each year
 - 2022 first time ever for a decrease
 - Due to a change in formula per Tax Cuts and Jobs Act

¹ A tax professional should be consulted to help determine which of the insured's expenditures would be considered a long-term care expense for purposes of the IRS formula for tax-free benefits.

Maximizing Value with Linked Benefit LTC

- A claim lasting 1 year will average 3.9 years¹ (4 years)
- Consider value when purchasing a linked benefit policy
 - Most popular linked benefit sale is 6-year benefit period
 - For the identical cost, a 6-year benefit period will pay much more in total LTC benefits than a 4-year benefit period.
 - Monthly benefit will be slightly less
 - Break even generally less than 4.25 years or less

60-year-old female, couple rate, NT

BENEFIT PERIOD	SINGLE PREMIUM	DEATH BENEFIT	LTC BENEFIT	MONTHLY BENEFIT	2-YEAR CLAIM	4-YEAR LTC CLAIM	6-YEAR LTC CLAIM	BREAK EVEN WITH 6 YR. vs. 4 YR. BENEFIT
4 - year Benefit	\$100,000	\$194,000	\$387,000	\$8,061	\$193,000	\$387,000	Exhausted after 4 years	
6 - year Benefit	\$100,000	<u>\$184,000</u> \$10,000 less	\$551,000	<u>\$7,652</u> \$409 mo. less	<u>\$183,000</u> \$10,000 less	<u>\$367,300</u> \$19,700 less	<u>\$551,000</u> \$183,700 MORE	\$387,000 in 4 Yrs. & 3 mo.

¹Forbes Advisor – "How Hybrid Life Insurance Pays for Long-Term Care" – Cameron Huddleston – July 20, 2020URBO Number & Disclosures • Nationwide Retirement Institute

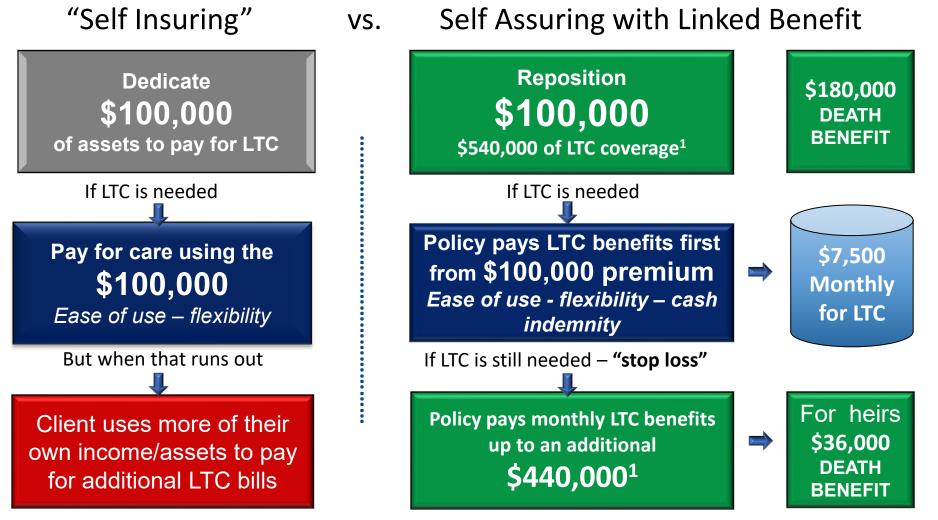
Linked benefit policies have become more affordable

Currently, 30% of combo LTC sales



- Originally thought of as LTC coverage for affluent and wealthy
 - Only single pays were available in the past
- Became more affordable with the advent of short pays
 - up to 10 years
- Now more affordable to the masses
 - 5-year schedules
 - 10-year schedules
 - 20-year schedules
 - Pay to age 65
 - Pay to age 100

Some things remain the same.... Many affluent clients still believe in self-funding LTC



Residual DB 20%

¹Stated benefit amounts are based on hypothetical generic example, actual benefit amounts received may vary.. ²Assumes at least \$100,000 spent on care

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Summary

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- LTC market is shifting towards **combo and hybrid sales** – and its guaranteed premium and benefits
- The long-term care story now centers around home care
- Proposed state and federal programs are wait and see
- Waiting to purchase brings risk of higher cost and decline
- Now is the time to start **planning** with your clients